

Partner terms and conditions

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This agreement is between **3-102-953088 SRL**, registration number 3-102-953088, a company registered in Costa Rica with its address at Province 01 San José, Canton 01 San José, Carmen District, Barrio Escalante, Avenida Siete, Calle Veintinueve, Edificio Dos Mil Novecientos Diez, Centro Corporativo AG, Costa Rica (“Redslot”, “we”, “us”, “our”), and the person or company who registers as a partner (“Partner”, “you”, “your”).

Please read these terms carefully. By registering for Redslot Partners you confirm that you have read, understood and accepted them.

1. Definitions

1.1 In these terms, the following words have the meanings below.

“Redslot Partners” or **“Programme”** means our partner programme at <https://redslot.partners>, through which partners refer new players to the Brands.

“Brands” means Redslot EU at <https://www.redslot.com> and Redslot GCC at <https://www.redslot-gcc.com>, and any other brand we add to the Programme.

“Partner Account” means your account on the Programme platform at admin.redslot.partners, which gives you access to your statistics, Tracking Links, Advertising Materials and payment information.

“Registration Form” means the application you complete to join the Programme.

“Web-Resource” means any website, app, social media account, channel, community, list or other source of traffic you use to promote the Brands, as declared in your Registration Form or approved by us later.

“Advertising Materials” means the banners, links, text, images, logos, videos and other creative we provide for promoting the Brands.

“Tracking Links” means the unique links and codes we issue to you so that players you refer can be credited to your Partner Account.

“Client” means a new player who has never held an account with any of the Brands, who reaches a Brand through your Tracking Links, registers an account and makes a real money deposit. A person we have any record of from before (by email, phone, payment details, device or any other data) is not a Client.

“Net Revenue” means the revenue used to calculate your commission, as defined in your individual deal. Unless your deal says otherwise, it means the total amount wagered by your Clients, less winnings, bonus and promotional costs, chargebacks and reversed deposits, payment processing fees, and applicable gaming taxes and game provider fees.

“Commission” means the amount payable to you under your individual deal, which may be revenue share, CPA (a one-off payment per qualifying Client), a hybrid of both, or any other model we agree with you.

“Served Markets” means the countries in which the Brands accept players, as listed in your Partner Account or confirmed by your manager from time to time.

“Business Day” means Monday to Friday, excluding public holidays in Costa Rica.

“Confidential Information” means any non-public information we share with you, including commercial terms, statistics, player data, creative in development and internal processes.

2. Joining the Programme and changes to these terms

2.1 You join the Programme by completing the Registration Form at admin.redslot.partners and accepting these terms. We confirm approval by email. We may decline any application without giving a reason.

2.2 You must be at least 18 years old and legally able to enter into this agreement. If you register on behalf of a company, you confirm that you are authorised to bind that company.

2.3 You may hold only one Partner Account. Duplicate registrations are not allowed and may be closed without notice.

2.4 On request, you must provide proof of your identity, address and ownership or control of each Web-Resource, and information about your traffic sources.

2.5 We may change these terms. We will email you at least 14 Business Days before any change takes effect. If you do not agree with a change, you may end this agreement by email before it takes effect, and the change will not apply to you. If you continue in the Programme after that date, you accept the updated terms.

3. What the Programme covers

3.1 Under this agreement you promote the Brands on your Web-Resources using our Advertising Materials and Tracking Links.

3.2 We may provide banners, links, text, images, logos, landing pages, promo codes and other creative. We may change, reduce or replace Advertising Materials at any time.

3.3 While this agreement is in force, we grant you a non-exclusive, non-transferable, revocable and royalty-free licence to use the Advertising Materials and the Brand names only to send traffic to the Brands in line with these terms.

3.4 All trademarks, designs, copyright and other intellectual property in the Brands, the Advertising Materials and the Brand websites belong to us or our licensors. Nothing in this agreement transfers any of those rights to you.

3.5 You may only use Advertising Materials we provide or approve. You must not edit them in a way that changes an offer, its terms or its meaning.

4. Your obligations

4.1 You must comply with all laws and regulations that apply to you and your Web-Resources, including laws on gambling advertising, consumer protection and data protection. Gambling advertising is restricted or prohibited in some countries. It is your responsibility to check that your promotion is lawful where you operate and where your audience is. If it is not, you must not promote the Brands there.

4.2 You may only target players in the Served Markets. Players from any other country do not count as Clients and earn no Commission.

4.3 You must not direct any promotion at people under 18, or place Tracking Links on any site, channel or content aimed at or likely to appeal to minors.

4.4 You must promote the Brands honestly and responsibly. You must not make false or misleading claims about the Brands, bonuses or the chance of winning, and you must not present gambling as a way to make money or solve financial problems.

4.5 The following are not allowed:

- incentivised traffic, including cashback, rewards or payments offered to players for registering or depositing
- autosurf, traffic exchanges, bots and any other artificial or non-human traffic
- adult or sexually explicit placements
- pop-ups, pop-unders, click-unders and forced clicks
- iframes, cookie stuffing or any other manipulation of cookies or tracking
- spam of any kind, including unsolicited email, SMS, direct messages and social media or chat spam
- promotion on sites that promote violence, discrimination, illegal activity or infringement of intellectual property

4.6 Brand bidding is not allowed. You must not bid on, buy or use in any paid search, PPC, sponsored link or social ad any keyword that contains “Redslot” or any Brand name, or any misspelling or variation of them (for example “Red slot”, “Red-slot” or “Redslots”). You must add these terms as negative keywords in all paid campaigns you run.

4.7 You must not use “Redslot”, any Brand name or anything confusingly similar in any domain name, app name, social media handle or account name without our written consent.

4.8 You must not register yourself, your family, your employees or anyone connected to you as a Client, and you must not refer players you know to be acting on your behalf.

4.9 You must not inflate your results or defraud us in any way. This includes instructing or encouraging players to deposit specific amounts to trigger CPA payments, and any promotion based on “beating the casino” or “making money online”.

4.10 You must not use our Advertising Materials or Tracking Links to send players to third-party websites or offers we have not approved.

4.11 You are responsible for keeping your Partner Account login details secure. We are not responsible for any loss caused by you sharing them or by their disclosure to third parties.

4.12 If we ask, you must provide details of your traffic sources and promotional methods, and access to the relevant accounts or campaigns, within 5 Business Days.

5. Our obligations

5.1 We will give you access to statistics for your referred players, the information needed to calculate your Commission, reasonable support from your affiliate manager, and customer service for your Clients.

6. Commission

6.1 Your Commission is agreed individually with your affiliate manager and shown in your Partner Account. It may be revenue share, CPA, hybrid or another model.

6.2 Revenue share is a percentage of the Net Revenue generated by your Clients. Unless your deal says otherwise, Net Revenue across both Brands is combined into a single monthly statement.

6.3 CPA is a one-off payment for each Client who meets the qualifying conditions in your deal, such as a minimum deposit or wagering amount.

6.4 If your deal includes a cap, we may, at our discretion and after telling you, either decline to pay for Clients above the cap or recalculate your Commission for them.

6.5 We may change your Commission terms by giving you notice under clause 2.5. If we agree with you to move from one model to another (for example from revenue share to CPA), the new model replaces the old one from the agreed date.

7. When no commission is paid

7.1 No Commission is payable for a Client, and we may reverse any Commission already credited or paid for them, if the Client:

- was referred in breach of these terms
- makes a deposit that is charged back or reversed for any reason
- fails our identity, age or verification checks
- is a duplicate account, or is connected to fraud, bonus abuse or collusion
- is located outside the Served Markets or in a country where we do not accept players
- has their account closed by us within 25 Business Days of opening it

7.2 If you breach these terms, we may withhold all Commission connected to the breach, and we may withhold all Commission if the breach involves fraud.

8. Payment

8.1 Commission is calculated for each calendar month and paid by the 20th day of the following month.

8.2 All Commission is calculated and paid in euros (EUR).

8.3 The minimum payout is €100. If your balance for a month is below €100, it is carried forward and paid in the first month your total balance reaches €100.

8.4 We pay by bank transfer or cryptocurrency, as agreed with your affiliate manager. You must keep your payment details up to date in your Partner Account by the 10th day of the payment month. If they are missing or wrong, we will use the last details we have, or hold the payment until you provide correct details. We are not responsible for payments lost because of incorrect details you provided.

8.5 Whether a negative monthly balance is carried forward is set out in your individual deal. Unless your deal says otherwise, a negative balance is carried forward and set off against your Commission in the following months.

8.6 If we make a mistake in calculating your Commission, we may correct it at any time. We will pay any underpayment promptly, and we may ask you to repay an overpayment or deduct it from future payments.

8.7 If you disagree with a monthly statement, you must tell us by email within 30 days of receiving it. If you do not, the statement is treated as accepted and final.

8.8 We may hold payments for up to 90 days to check them and confirm that the related traffic complies with these terms. If we find a breach, clause 7 applies.

8.9 You are responsible for all taxes, fees and charges on your Commission in your country, and for any bank or network fees charged on your side.

9. Dormant accounts

9.1 If your Partner Account has no new Clients for 6 consecutive months, we may mark it as dormant. Commission you have already earned is kept and paid under clause 8. To reactivate a dormant account, contact your affiliate manager.

10. Term and termination

10.1 This agreement starts when we approve your registration and continues until either of us ends it.

10.2 Either of us may end this agreement at any time by giving 20 Business Days' written notice by email.

10.3 We may end this agreement immediately by email if:

- you breach these terms and, where the breach can be fixed, you do not fix it within 5 Business Days of our notice
- we reasonably suspect fraud, bad faith or traffic generated in breach of these terms
- we must do so to comply with law, a regulator, our licence, or our AML and KYC policies
- we stop accepting players from, or advertising in, a market your Web-Resource targets
- you become insolvent or stop trading

10.4 When this agreement ends, you must immediately stop using our Tracking Links, Advertising Materials and Brand names, and remove them from your Web-Resources.

10.5 We will pay any Commission owed up to the end date within 90 days, subject to clauses 7 and 8. No Commission is payable for activity after the end date. If we end this agreement for your breach or for fraud, no further Commission is payable.

10.6 Clauses 3.4, 7, 8, 10.4, 10.5, 11, 12, 13 and 15 continue to apply after this agreement ends.

11. Confidentiality

11.1 You must keep our Confidential Information secret, protect it with reasonable care and use it only for the purposes of this agreement. You may disclose it only with our written consent or where the law requires it. This obligation continues after this agreement ends.

12. Data protection

12.1 Each of us must comply with the data protection laws that apply to us, including the EU General Data Protection Regulation (GDPR) where it applies.

12.2 All data about players belongs to us. You must not collect, store or use players' personal data in connection with the Programme except as allowed by law and these terms, and you must not use such data to contact players on our behalf.

12.3 If you collect personal data yourself (for example through email lists), you are responsible for having a lawful basis and valid consent for any marketing you send.

13. Liability

13.1 We do not guarantee that the Brand websites, the Programme platform or tracking will be uninterrupted or error-free, and we are not liable for losses caused by technical faults, downtime or tracking errors outside our reasonable control.

13.2 Our total liability to you under this agreement is limited to the Commission paid or payable to you in the 3 months before the claim arose. We are not liable for any loss of profit, business or goodwill, or for any indirect loss.

13.3 You will compensate us for any loss, claim, fine or cost we suffer because of your breach of these terms or of any law.

13.4 Nothing in this agreement limits liability for fraud or for anything that cannot be limited by law.

14. Additional offers

14.1 From time to time we may offer you additional deals, bonuses or incentives. Each is subject to its own conditions, which we will tell you about and which apply only if you accept them.

15. General

15.1 Nothing in this agreement creates a partnership, joint venture, employment or agency relationship between us. You may not make commitments on our behalf.

15.2 You may not transfer this agreement or any rights under it without our written consent.

15.3 If any part of these terms is found invalid, the rest remains in force.

15.4 These terms, together with your individual deal, are the entire agreement between us about the Programme. If your individual deal conflicts with these terms, the individual deal applies.

15.5 This agreement is governed by the laws of Costa Rica, and the courts of San José, Costa Rica have exclusive jurisdiction over any dispute arising from it.

16. Contact

16.1 For any question about these terms or the Programme, contact us at partners@redslot.com.
Notices under these terms are sent by email to the address in your Partner Account or to partners@redslot.com.